Frequently ASKED QUESTIONS

WILL SET UP AND TEAR DOWN BE INCLUDED IN OUR BOOKING?

For conference room bookings, set up and tear down time is not included. Please add additional time for any set up or break down needs.

WILL THERE BE A CHARGE TO MOVE AND/OR REARRANGE THE EXISTING FURNITURE?

Yes, please see specific charges on the "Additional Services" page. Pricing ranges from \$75-120 depending on your needs.

WILL OUTSIDE FOOD AND/OR CATERING BE ALLOWED?

Yes! Absolutely. Feel free to bring in your own food or provide us the name and contact information for your caterer. If you need food for your event, check out a list of our frequently used vendors HERE!

WILL THERE BE ANY RESTRICTIONS ON ALCOHOL AND/OR BAR SERVICE?

North Carolina law states that beer, wine, and champagne are allowed to be served with or without the assistance of a bartender, as long as the property owner has been notified and gives permission. However, liquor would require a one-day permit, and must be served by a licensed bartender. You are allowed to serve alcohol at your upcoming meeting, as long as all laws and guidelines are followed. On-site taps are for members only.

ARE NON-PROFITS AND/OR MEMBERS ELIGIBLE FOR A DISCOUNTED RATE ON EVENTS?

Yes! All Loading Dock Members have complimentary conference room bookings each month, or can book additional time for only \$15/hr. Non-profit organizations receive 50% off bookings.

WHAT IS THE BACK-UP PLAN, IN CASE OF RAIN OR INCLEMENT WEATHER?

All meeting space is inside and should not be affected by rain or inclement weather. However, if the weather keeps us from being able to host your event, you will be able to reschedule for no additional charge within one year of the original date.

WHAT IS THE NOISE ORDINANCE FOR RALEIGH AND WAKE FOREST?

In Raleigh, all noise must subside by 11pm and cannot start again until 7am, while in Wake Forest, all noise must subside by 9:30pm and can begin again at 7am.

STILL HAVE QUESTIONS?

CONTACT US